**COMMON ERRORS ON UPDATING CUSTOMER RECORDS DURING RECEIPT SUBMISSION**

**SYSTEM: WEBSHOP**

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| S/N | Field name | Field format | sample data | common errors |
| 1 | Customer name | No special characters | Matco and Kassim | Matico & Kassim  Matico-Kassim  Matico/Kassim |
| 2 | Product name | No special characters | Rent for march 2024 | Rent@march 2024  Rent&parking 2024  Rent/parking 2024  Rent|parking 2024 |
| 3 | ItemID | No special characters,  Digits and alphanumeric characters allowed | 12345abc | 12345-abc  12345@abc  12345/abc  12345|abc |
| 4 | TIN number | Only digits(numbers)  no special characters  **NOTE**: only nine characters(9) | 103456789 | 103-456-789  103/456/789  103.456.789  103|456|789 |
| 5 | Mobile number | Only digits allowed  No special characters  **Note**: Can be Null | 0712345678 | +2550712345678  o712345678  0712-345-678 |